

HOMERISE SERVICES: CHANGING THE FACE OF SUPPORTIVE HOUSING

HOUSING FIRST



ACCLIMATION PERIOD

Residents take six to nine months to acclimate to living indoors in their particular building. They can engage in groups and outings, receive service linkages and referrals, and participate in various programs during acclimation but are not actively assigned to case managers during this time.



ASSIGNMENT TO CASE MANAGER

Counselors and case managers work together to identify residents that could benefit from, and are interested in and committed to, being assigned to a case manager.

KEY RELATIONSHIPS

CASE MANAGEMENT RELATIONSHIP

Reliable Notes

Notes are entered by the following Tuesday of the week the service entry took place.

Enough Time

Residents actively engaged on a caseload are seen for at least 60 minutes every 2 weeks.

Regular Meetings

Residents actively engaged on a caseload have contact at least once every 2 weeks.

Resident Services Counselors

RSCs play a key role in helping all residents engage in building groups and outings, reduce social isolation, and connect to service linkages and referrals

Housing Operations Staff

Housing Operations coordinates with Services to provide key supports at the front desk and through maintenance, janitorial, and site management work

POSITIVE OUTCOMES

HOUSING

Stably Housed

Able to remain housed without lease violations

Paying Rent

Fully and reliably



INCOME

Reliable Funds

Earning income from a job and/or stable, non-time-limited source

Managing Independently

Managing without relying on a conservator or payee, unless subsidy-mandated



RESOURCEFULNESS

Banked

Connected to financial services; not un- or under-banked

Engaged

Actively pursuing RSD support

Managing Vulnerability

Mid-to-high self-sufficiency; zero/low ER visits for primary care issues



SELF-SUFFICIENCY!